

HARDWIRED for ADVENTURE

The District of Squamish is located in the unceded traditional territory of the Skwxwú7mesh Úxwumixw (Squamish Nation). We offer gratitude to the Skwxwú7mesh People who have lived on these lands since time immemorial.

External Job Posting

Position: Community Bylaw Services Officer

Status: Regular Full-Time

Work Area: Community Bylaw Services

Posting Date: August 11, 2025 Closing Date: August 25, 2025

GENERAL SUMMARY

Under the general supervision of the Community Bylaw Services Supervisor, the Community Bylaw Services Officer is responsible for field and administrative work related to the education and enforcement of Municipal bylaws.

KEY RESPONSIBILITIES

Customer Service and Administration Duties

- Contributes to the success of our team and creation of our thriving community, by fostering the District of Squamish corporate values in their work: Respect, Integrity, Connection and Progress.
- Follows the District of Squamish's Customer Service Guidelines to ensure the Delivery of Outstanding Service.
- Explains and interprets the Animal Control bylaw and other Regulatory bylaws, regulations, procedures, and policies and conveys information to others clearly and concisely, both orally and in writing.
- Maintains administrative files and records, and prepares routine correspondence, and reports to Council.
- Prepares any necessary Court documents and files, prosecutes alleged Animal Control Bylaw violations, and other Bylaw violations as necessary, and provides evidence in Court.
- Other duties as required.

Bylaw Enforcement Duties

- Receives, prioritizes, and investigates complaints regarding alleged infractions of the District of Squamish Regulatory Bylaws, and takes the appropriate action.
- Proactively patrols the Municipality to detect violations of Municipal bylaws.
- Informs and educates bylaw violators of the nature of the bylaw offence, and actively seeks to resolve disputes or infractions informally to gain voluntary compliance.
- Issues Warning Notices of Violation, Bylaw Offence Notices, and Municipal Ticket Information.
- Prepares and submits applications for Warrants and assists in preparation of documents for other court processes.
- Provides investigative support to other District departments.
- Liaises with other agencies regarding the enforcement of regulations falling within their jurisdiction and coordinates and participates in joint enforcement strategies and efforts.

Animal Control Duties

- Receives, prioritizes, and investigates complaints regarding alleged infractions of the Animal Control Bylaw and other Regulatory bylaws, and takes the appropriate action.
- Patrols the District to detect violations of the Animal Control Bylaw.
- Impounds, cares for, and releases impounded animals; handles livestock, injured and diseased animals, and transports accordingly.
- Explains and interprets the Animal Control bylaw and other Regulatory bylaws, regulations, procedures, and policies and conveys information to others clearly and concisely, both orally and in writing.
- Informs and educates bylaw violators of the nature of the bylaw offence, and actively seeks to resolve disputes or infractions informally in order to gain voluntary compliance.
- Issues Warning Notices of Violation, Bylaw Offence Notices, Municipal Ticket Information's, Orders to Comply, Court Orders, and requests Warrants.
- Prepares any necessary Court documents and files, prosecutes alleged Animal Control Bylaw violations, and other Bylaw violations as necessary, and provides evidence in Court.
- Monitors and assists in the leading and evaluating of Animal Control Assistant staff.
- Sells dogs and dog licences, processes fees and fines, issues receipts and balances cash.
- Maintains administrative files and records, and prepares routine correspondence, and reports to Council.



HARDWIRED for ADVENTURE

- Handles livestock, injured and diseased animals, and transports accordingly.
- Assists with training, leading and evaluating Animal Control Assistant staff.
- Assists with the cleaning of the Shelter and the care of the animals as necessary, and obtains supplies when required.
- Assists veterinary surgeon with the control of animals during treatment.

REQUIRED KNOWLEDGE, SKILLS & ABILITIES

- Thorough knowledge of the District's Animal Control Bylaw, related legislation and regulations, other municipal bylaws, and the Community Charter.
- Proven experience, thorough knowledge and the ability to demonstrate the principles, methods and equipment used in the capture, care, handling and safe transportation of injured, vicious, or stray animals.
- Knowledge of court and adjudication procedures, rules of evidence and investigational techniques.
- Working knowledge of MS Word, Excel and Outlook, ability to become proficient using programs such as Civic Web and Tempest.
- Excellent conflict resolution skills and the ability to diffuse hostility in an effective manner and consistently maintain a professional and diplomatic demeanour.
- Excellent time management and organization skills.
- Excellent interpersonal and communication skills and the ability to provide effective customer service.
- Must be able to meet the physical demands of the position including lifting at least 34 kg (75lbs) and working in adverse weather conditions.
- Ability to work safely and in compliance with the District of Squamish Health and Safety Policy, WorkSafe BC and other related health and safety regulations.
- Ability to deal with confidential and sensitive information with a high degree of discretion and impartiality
- Ability to work both independently and interdependently while exercising sound judgement and initiative.

REQUIRED TRAINING, EDUCATION AND EXPERIENCE

- Valid BC Class 5 Driver's licence with a safe driving record
- Grade 12 supplemented with demonstrated enforcement experience related to the work
- An original Police Information Check that is satisfactory to the Employer

AND

 Bylaw Compliance, Enforcement and Investigative Skills Certificate Program Level 1 and 2 and a certificate in Animal Control Basic Training from a recognized institution

AND

 Two year enforcement related experience with a minimum of two years' experience in the care and handling of animals in an institutional setting.

OR

An equivalent combination of education, training and experience

Hours of Work: 40 hours weekly, 5 consecutive shifts including a Saturday and Sunday ranging between the

hours of 6:00am and 9:00pm (subject to change).

Salary: \$35.51 per hour

This is a Union position within the Collective Agreement of CUPE Local 2269 and the District of Squamish.

<u>Click here to apply</u>. If you encounter any issues with the form, please submit your resume and qualifications by email to jobs@squamish.ca (Quoting Competition #) To: #25-86 or submit your paper application to:

Human Resources

District of Squamish

37955 Second Avenue, P.O. Box 310, Squamish, B.C., V8B 0A3

As an equitable and inclusive employer, we value diversity of people to best represent the community we serve and provide excellent services to our citizens. We strive to attract and retain passionate and talented individuals of all backgrounds, demographics, and life experiences. If you require any adjustments to enable participation at any stage of



HARDWIRED for ADVENTURE

the recruitment process, please contact in confidence <u>jobs@squamish.ca</u> and include Accessibility in the subject line. We thank all applicants for applying.