

HARDWIRED for ADVENTURE

The District of Squamish is located in the unceded traditional territory of the Skwxwú7mesh Úxwumixw (Squamish Nation). We offer gratitude to the Skwxwú7mesh People who have lived on these lands since time immemorial.

Watch Clerk

Regular Full-Time (2 positions)

The District of Squamish is seeking a full time Watch Clerk to join our growing Police Services team. In this role, you will be responsible for providing a variety of operational and clerical support to the General Duty Watch and the police officers working during an assigned shift at the RCMP detachment. This is an exciting position with no two days the same, your duties will vary depending on the operational needs of the day (or night!).

In this role you will bring your natural customer services skills and eagle eye for detail to support a variety of activities including:

- Performing administrative duties for a General Duty Watch
- Assisting with updating and maintaining operational records on various databases used by the RCMP
- Maintaining shift schedules of Police Officers and preparing the shift summary report for the Watch Commander
- Creating PRIME electronic records
- · Assisting with file preparation for court related documents
- · Acting as Custodial Guard when operationally required
- And much more!

What we're looking for: You are highly organized and enjoy multi-tasking. You thrive in a team environment and are passionate about the work you do and supporting the RCMP members. You will be required to obtain and maintain an Enhanced Level RCMP Security Clearance and ideally you have completed your certificate in Business Administration, Policing or Criminology and have three years' experience working in an administrative role. Flexibility is essential to handle shift work (two - 12 hour days, two - 11 hour nights and 4 days off).

Who we are: The District of Squamish is a progressive and growing community. Our friendly, small-town setting, spectacular natural environment, thriving arts, culture and heritage scene and world-class recreational opportunities offer an incredible live-work-play lifestyle that few places can beat.

We are a team of fun-loving yet highly dedicated and hardworking professionals who are committed to continuous learning, improvement, and excellence in service to our citizens - and so is our ideal candidate.

Our Vision: Our organization is a thriving community, serving the thriving community of Squamish.

Our Mission: We lead, facilitate and partner to ensure a liveable and sustainable Squamish.

Our Core Values: Respect, Integrity, Connection, Progress

Think you would be the perfect fit? Then come and <u>Deliver Outstanding Service</u> at the District of Squamish! The hourly rate for this position is \$29.91 plus comprehensive benefits, paid vacation and one of Canada's top pension plans – the Municipal Pension Plan.

A complete job advertisement can be viewed at: http://squamish.ca/yourgovernment/careers/job-postings/

This is a Union position within the Collective Agreement of CUPE Local 2269 and the District of Squamish.

If you have questions that aren't answered there, please reach out to our friendly HR team at the contact email below.

Please submit your cover letter and resume quoting competition #23-129 to:

Human Resources
District of Squamish

37955 Second Avenue, P.O. Box 310, Squamish, BC V8B 0A3

E-mail: jobs@squamish.ca

Application deadline: Open until filled



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External Job Posting

Position: Watch Clerk (2 positions)

Status: Regular Full Time

Work Area: RCMP

Posting Date: December 12, 2023
Closing Date: Open until filled

GENERAL SUMMARY

Under the general supervision of the Administrative Supervisor, RCMP and the direction of the Operations NCO, the Watch Clerk is responsible for the participation and completion of duties within Administrative Support according to RCMP policies and procedures. This includes but is not limited to the keeping of prisoners and administrative support to the General Duty Watches, answering phones, understanding RCMP systems and subject to the Members' shift schedules.

KEY RESPONSIBILITIES

- Contributes to the success of our team and creation of our community by fostering the District of Squamish corporate values in their work: thinking beyond today, working together, acting with courage and enthusiasm, doing the right thing, and striving to do better every day.
- Follows the District of Squamish's Customer Service Guidelines to ensure the Delivery of Outstanding Service.
- Assists with updating and maintaining operational records on various databases used by the RCMP, ensuring
 quality and adherence to relevant policies and procedures, taking direction from Watch Commander,
 Members and Administrative Supervisor.
- Performs administrative duties for a General Duty Watch.
- Retrieves information from various computer systems and generates replies for outside agencies requiring
 police documentation.
- Creates PRIME electronic records.
- Performs officer safety CPIC data entry such as Accused, Missing Person and Stolen Vehicles.
- Monitor CPIC Vmail queue, answers the telephone and responds to enquiries from other agencies or the public on behalf of the Watch Commander.
- Maintains shift schedules of Police Officers by entering leaves such as vacation, court commitments and training into relevant software programs.
- Assists with file preparation for court related documents as well as UTA dissemination.
- Prepares the shift summary report for the Watch Commander.
- Maintains access to locked equipment and signs in/out RCMP equipment such as guns, radios, CEW
- Tracks online member training.
- Acts as Custodial guard when operationally required, ensuring prisoner safety, maintaining log books and supplies, performing light cleaning and preparing food and laundry order for cell area.
- Other duties as required.

REQUIRED KNOWLEDGE, SKILLS & ABILITIES

- Knowledge of RCMP and PRIME BC policies.
- Understanding of Federal, Provincial and Municipal legislation as it applies to RCMP operations.
- Excellent interpersonal skills and possesses a high level of professionalism.
- Excellent command of verbal and written English.
- Strong communication and customer service skills.
- Strong analytical and problem-solving skills.
- Possesses a minimum typing speed of 50 wpm and advanced computer skills including Microsoft Word,
 Adobe, Excel and police programs including, but not limited to PRIME, CPIC, LEIP and JUSTIN.
- Ability to work independently and in a team environment.
- Ability to multi-task, organize and prioritize workloads.



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- Ability to resource and research information.
- Ability to interpret, apply and follow complex legislation and policy, including oral and written instructions.
- Ability to maintain confidentiality.
- Ability to work shifts with varying hours, including evening and overnight shifts.
- Good physical condition including the ability to lift and move items of moderate weight and bulk.

REQUIRED TRAINING, EDUCATION AND EXPERIENCE

- Enhanced Level RCMP Security Clearance
- Grade 12
- Possession of a valid Class 5 BC Drivers' license
- Post-secondary education in Business Administration, Policing or Criminology considered an asset
- OFA Level 1

AND

Three years' experience as an Administrative Assistant

OR

• Certificate of Business Administration or related field and a minimum of 2 years' experience in an administrative capacity

OR

An equivalent combination of education, training and experience

Disclaimer:

The above statements are intended to describe the general nature and level of work being performed by people assigned to this position. This is a general list of responsibilities, duties and skills required of personnel so classified. Other related duties may be assigned in keeping with the general nature of the position.

The District of Squamish may consider applicants who do not fulfil all requirements of the position if no fully qualified applicants apply.

Hours of Work: Shift work, including evenings and weekends. Current shift pattern consists of four

consecutive shifts of two 12-hour-day and two 11-hour-night shifts.

Salary: \$29.91 per hour

This is a Union position within the Collective Agreement of CUPE Local 2269 and the District of Squamish.

Direct Your Application (Quoting Competition #) To: #23-129

Human Resources District of Squamish 37955 Second Avenue, P.O. Box 310

Squamish, B.C., V8B 0A3 E-mail: jobs@squamish.ca

As an equitable and inclusive employer, we value diversity of people to best represent the community we serve and provide excellent services to our citizens. We strive to attract and retain passionate and talented individuals of all backgrounds, demographics, and life experiences. If you require any adjustments to enable participation at any stage of the recruitment process, please contact in confidence <u>AccessibilityHR@squamish.ca</u>. We thank all applicants for applying.