

So, you have a potential compliance concern related to either the FortisBC Eagle Mountain Natural Gas Pipeline or the Woodfibre LNG facility. Who should you follow up with?

Is your complaint related to: odours, spills, outdated equipment, facility safety issues, or public safety concerns?

B.C. Energy Regulator

BCER Compliance & Enforcement

Complaints are reported by the public and stakeholders and received through the BCER's 24-hour public telephone number at **250.794.5200**.

You can also contact the BCER by email at **C&E@bc-er.ca**.

Is your complaint related to: Negative Environmental, Social, Economic, Health or Cultural Effects?

B.C. Environmental Assessment Office

EAO Compliance & Enforcement

The EAO Compliance and Enforcement (C&E) branch is responsible for compliance oversight of Environmental Assessment Certificates (EAC).

Anyone who observes an activity they believe may be a non-compliance related to a EAC can make a complaint to EAO C&E. You can contact EAO C&E by e-mail at **eao.compliance@gov.bc.ca**. Please include "COMPLAINT" in the subject line of the e-mail and the name of the project.

Is your complaint related to: Noise, Parking, or Land Use?

District of Squamish

Bylaw Enforcement

Potential compliance issues can be made by telephone or using the online form.

To submit a formal Bylaw complaint online, the following information is required:

1. Your first and last name.
2. Your address.
3. Your phone number.
4. The address of the alleged violation or concern.
5. A brief summary of the problem as well as any involvement you may have had in resolving the matter.

Complaints can be submitted at: **squamish.ca/bylaw-complaint-process**

To submit a Bylaw complaint by telephone call **604.815.5067**.

Questions or comments can also be made directly to the proponents of each project:

Eagle Mountain Gas Pipeline Project

General questions or comments:
Phone: 855.380.5784
Email: egp@fortisbc.com

Woodfibre LNG

General questions or comments:
Phone: 888.801.7929
Email: info@wlng.ca